



WHITE PAPERS OVERVIEW



Managed IT Services

- 10 Managed Services**
Keeping networks, servers, and desktops optimized for performance and functionality, all while assuring data security and employee productivity
- 11 A Managed System**
A responsibility breakdown between the organizations management team and managed service provider
- 12 Migrating to a Managed System**
The reasons and advantages for using an external service provider and how to accomplish the migration to it
- 13 Help & Service Desk**
Providing the responsive, effective technical support your employees deserve and need to stay productive

General Topics

- 50 Network Engineering**
From simple networks to very complex networks: consulting, design, instrumentation, monitoring, and network management at all levels
- 51 Security**
An overview of the areas in the IT system that requires attention, plus knowledge of Internet encryption technology
- 52 Small Business Package**
Putting together a cost effective solution for your business, encapsulating IT management, secure off site backups, email filtering, and help desk services

Custom IT Services

- 30 24/7 Remote Monitoring**
Your vigilant partner, watching your critical systems, 24-hours-a-day, 7 days a week
- 31 Remote Data & Backup & Recovery**
A complete back-up and recovery service: your critical data, secured and encrypted, regularly copied to a remote location
- 32 E-mail Spam & Virus Filtering**
Deploying Microsoft® Best Practices & making your organization safe from junk, spam and virus laden emails using award winning filtering technologies
- 33 Assessment & Design [coming soon]**
System assessments and designing that every organization should periodically exercise
- 34 System Projects (e.g. Server Migration) [coming soon]**
Connected Platforms can manage your server migrations: experience less downtime and maximize effectiveness
- 35 Web Site Services**
Exploring questions such as: What can a web site do very effectively? How do people find your web site? What elements make up a web site?
- 36 Linux & Open Source Capability**
Leverage all of the available technology to increase availability and reduce costs.



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